

OFFICE OF THE CHIEF ELECTORAL OFFICER CHHATTISGARH

INDRAWATI KHAND, INFRONT OF D.K.S. BHAWANOLD
MANTRALAY CAMPUS, RAIPUR (C.G.) Telephone : 0771-
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Letter No. - 15/1

Raipur, date : 13/04.2022

CORRIGENDUM

In partial modification of this office e-Tender, NIB No. 112 (2nd call), dated 06.04.2022, "PRINT SERVICE PROVIDERS for Printing & Personalizing PVC Electors Photo Identity Cards (EPIC)", following corrections/amendments are being made :-

Sl. No.	Clause of document	Content of bid document		Amended/Updated content	
1	Section-II, Eligibility Criteria, Point No.-1, Page-23	Qualification Criteria	Supporting Document	Qualification Criteria	Supporting Documents
		Company registered in India under the companies Act 1956/Companies act, 2013.	Certificate of Incorporation /Registration in the name of the bidder valid as on the date of bid submission	Company registered in India under the companies Act 1956/ Companies act, 2013 or any other registered legal entity.	Certificate of Incorporation /Registration in the name of the bidder valid as on the date of bid submission
2	Section-II, Table-1, Sr.No.-4, Page-23	Bidder in house capacity- Bidder should have installed capacity to manufacture personalized cards on PVC core /sheet with all security features of not less than 10,000 per day in case of continuous updation throughout the year and maximum of 50.000 in case special summary revision EPIC requirements. Further, the machinery should not be older than 5 years.	Production Capacity certificate of the machinery/ies from the relevant authorities. Copy of the invoice in the name of bidder for purchase of machinery.	Bidder in house capacity- Bidder should have installed capacity of printing personalized cards on PVC core /sheet with all security features of not less than 10,000 per day.	Document defining per day capacity of supply of personalized PVC cards

3	Section-II, Table-1, Sr.No.-8, Page-23	Bidder should have facility and experience of printing with variable data and Hologram Hot stamping of 10,000 Cards	<ul style="list-style-type: none"> • Production Capacity Certificate of the machinery/ies from the relevant authorities • Copy of the invoice in the name of bidder for purchase of machinery. However, the same shall be inspected by CEO's office before final selection. 	Bidder should have facility and experience of printing with variable data and Hologram Hot stamping of 10,000 Cards	Self-Certification Duly Signed By Authorized Signatory. However the same may be inspected by CEO's office.
4	Section-II, Table-1, Sr.No.-7, Page-23 under supporting documents	to establish an office in CG under the GST act within 15 days of award of work and that all billing will be done through this office.		This clause stands deleted.	
5	Section-I, Clause 6.11 Page-21	<p>Management, Supervision of Supply/Coordination etc. by Selected bidders</p> <p>Successful selected bidders have to appropriately establish a setup in the State of Chhattisgarh to coordinate, track, manage, and control supplies within 60 days from execution of contract. SPOC (single point of contact) of selected bidders shall be intimated to all districts of their area and CEO office along with email, fax and landline number etc. The successful bidder for the district will supply Personalized Colour PVC EPICs ERO wise to the concerned District only who placed the supply order not to other DEOs. There should not be any lapses in this regard otherwise the period for supply of Personalized Colour PVC EPICs to the correct destination shall be counted in the delay in supply on which LD clause will be applicable.</p>	<p>Management, Supervision of Supply/Coordination etc. by Selected bidders</p> <p>Successful selected bidders have to appropriately establish a setup in the State of Chhattisgarh to coordinate, track, manage, and control supplies within 60 days from execution of contract and should get itself registered under GST department under relevant state laws. SPOC (single point of contact) of selected bidders shall be intimated to all districts of their area and CEO office along with email, fax and landline number etc. The successful bidder for the district will supply Personalized Colour PVC EPICs ERO wise to the concerned District only who placed the supply order not to other DEOs. There should not be any lapses in this regard otherwise the period for supply of Personalized Colour PVC EPICs to the correct destination shall be counted in the delay in supply on which LD clause will be applicable.</p>		
6	<ul style="list-style-type: none"> • Page – 53 Annexure - 8 Self Declaration Point - 13, • Section-I, Clause 6.1.1.c Page-16, • Section-I, 	-	"Envelope" which is an integral part of EPIC kit to be referred to as "Window Envelope" in RFP for all purposes.		

<p>Clause 6.1.1.e Page-16,</p> <ul style="list-style-type: none">• Section-I, Clause 6.7 Page-21,• Page -22 flow chart,• Page – 47 Annexure - 3 Self Declaration Point - p		
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The other terms and conditions will remain same.

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15/04/2022
Additional Chief Electoral Officer,
Chhattisgarh, Raipur

OFFICE OF THE CHIEF ELECTORAL OFFICER CHHATTISGARH

INDRAWATI KHAND, INFRONT OF D.K.S. BHAWAN
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MINUTES OF PRE-BID MEETING

- Brief Description of Procurement : Through e-Procurement Method "PRINT SERVICE PROVIDERS for Printing & Personalizing PVC Electors Photo Identity Cards (EPIC)" based on Open Competitive Bidding Process.
- Bid Ref. : NIB No. - 112 (2nd Call) dated 06.04.2022
- Date and Time of Pre-Bid Meeting : 13.04.2022 at 12:00 PM
- Venue of Pre-Bid Meeting : Office of the Chief Electoral Officer, Chhattisgarh

The list of attendance is enclosed as annexure - 1.

At the outset, CEO, Chhattisgarh welcomed all the representatives of the prospective bidders who chose to be present and briefed in general about the requirement of the desired work, i.e. Printing and supply of Personalized colour PVC Elector's Photo Identity Cards with high security features.

The timeline mentioned in the RFP was reiterated. The e-tender was floated on 06.04.2022 on the State e-proc portal, and per-bid queries were invited by 05:00 PM on or before 11.04.2022. The queries were taken up bidder wise, and clarifications were given on the relevant queries (**clarifications enclosed as annexure - 2**). The participants also raised queries, which were appropriately responded to by the CEO, Chhattisgarh.

The representatives present were informed that the corrections/additions/clarifications given, as discussed the pre-bid meeting, would be uploaded on the state e-proc and CEO website. Further corrigendum to the existing RFP would be uploaded on the portal. Prospective bidders to refer to both the RFP and the corrigendum before submitting the bid.


(Shikha Rajput Tiwari)

Additional Chief Electoral Officer,
Chhattisgarh, Raipur

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Pre-Bid Meeting (Date - 13.04.2022)

PRINT SERVICE PROVIDERS for Printing & Personalizing PVC Electors Photo Identity
Cards (EPIC)" based on Open Competitive Bidding Process

NIB No. - 112 (Second Call) Dated 06.04.2022

Sl. No.	Name of the Firm/Company	Name and Designation of Representative	Signature
1	2	3	4
1	BIKRAM GHOSH SELP INDIA.	AGM - Sales	
2	Siddhant Puri Ecartes Tech Pvt. Ltd	Manager Services Support	
3	Zoya. Jt Hagne Milestone	Mite. COO	
4			
5			
6			
7			
8			
9			

Annexure-2

Response to pre-bid queries for PRINT SERVICE PROVIDERS for Printing & Personalizing PVC Electors Photo Identity Cards (EPIC)” based on Open Competitive Bidding Process

NIB No. –112 (2nd Call)Dated 06.04.2022

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
1	<p>Binary Systems D235, B-5-6, Akshat Apartment, Bihari Marg, Banipark, Jaipur-302016</p> <p>Devendra Ajmera, Chief Executive Mob.- +919829019890 E-mail - dkajmera363@gmail.com</p>	1.1	Section-II, Eligibility/Qualification Criteria, Table-I, Point-1, Page-23	Company Registered in India under the companies Act 1956/ Companies Act 2013,	We request you kindly allow all companies or firm (partnership /proprietorship who has legal entity in India Resp, Sir Allowing only big companies is not fair and discourage small entrepreneurs . CEO Office MP and Rajasthan State already modify this clause and allow all legal registered entity.	PLEASE REFER TO CORRIGENDUM
		1.2	Section-II, Eligibility/Qualification Criteria, Table-I, Point-2, Page-23	Please attached Valid Certificate for any of the following domain : VISA Card or Master Card Or RuPay or RBI Or Aadhar Card Or Pan Card ,	We request you kindly add the bidder who supplied Personalize EPIC Card as per ECI Guideline. Sir, Here the product to be delivered is EPIC, and experience of supply of personalize EPIC is not consider where as Pan Card and Aadhaar card is considered ,which is very unfair for existing EPIC manufacturer.	NOT CONSIDERED
2	<p>SELP India Private Limited A-194, TTC Industrial Area, Khairane MIDC, Navi Mumbai-400709</p>	2.1	Section-II, Eligibility/Qualification Criteria, Table-I, Point-4, Page-23	Bidder in house capacity- Bidder should have installed capacity to manufacture personalized cards on PVC core /sheet with all	Card personalization machine should not be older than 7 years.	REFER TO CORRIGENDUM

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
	<p>Maharashtra Contact No. - +22-41270788 E-mail - SISupport@selp.fr</p> <p>Bikram Ghosh Asst. General Manager-sales</p>			<p>security features of not less than 10,000 per day in case of continuous updation throughout the year and maximum of 50,000 in case special summary revision EPIC requirements. Further, the machinery should not be older than 5 years.</p>		
3	<p>M/s Gujarat Infotech Limited</p> <p>Kishor Buddhadev, Technical Manager Mob.- +919925152974 E-mail - kishor@gujaratinfotech.com</p>	3.1	Section-II, Eligibility/Qualification Criteria, Table-I, Point-2, Page-23	Category of Bidder should be "PVC Card Manufacturer and Security Printer" and should have capacity of personalization	<p>We are having experience of 20+ years in preparing, Printing and Delivery of EPIC card in Gujarat. As this work is related to Preparation of EPIC card, so the Experience of PVC EPIC card should also be asked. Further, The scope is not for the card manufacturing its also includes personalised card printing, hologram pasting, envelope printing, address preparing, Print and supply welcome letter and voter guide, shorting and supply of card pincode-wise etc. We strongly believe that, the service who are not manufacturer but expert in the same field can handle this project better. Hence, request to allow us to participate with OEM authorization</p>	NOT CONSIDERED

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
					letter of PVC card manufacturer of security printer so that maximum and healthy participation can be done.	
		3.2	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-4, Page-23	Bidder in house capacity- Bidder should have installed capacity to manufacture personalized cards on PVC core /sheet with all security features of not less than 10,000 per day in case of continuous updation throughout the year and maximum of 50,000 in case special summary revision EPIC requirements. Further, the machinery should not be older than 5 years.	Bidder should have installed capacity to personalized cards on with all security feature of not less than 10,000 per day.	PLEASE REFER TO CORRIGENDUM
		3.3	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-8, Page-24	Bidder should have facility and experience of printing with variable data and Hologram Hot stamping of 10,000 Cards	As separate tender for selection of hologram agency is already floated by you, pl remove this clause.	NOT CONSIDERED
		3.4	Bid Data Sheet, Point-6, Page-12	Joint Venture / Consortium / Association of Bidders not allowed	To have maximum and healthy competition in the bid, we request allow joint venture / consortium / association of bidders.	NOT CONSIDERED
4	Ecartes Technology Pvt Ltd, Phone - 91.11.23269393 Mob. No. - +91.8510066308	4.1	Bid Data Sheet, Point-12 & 15, Page-12 & 13	iii) The Micro and Small Enterprises (MSE) as defined in MSE Procurement Policy of Department of Micro, Small and Medium Enterprises or	If Bidder have MSME registered certificate under Ministry of Micro, Small and Medium Enterprises, is it exempted??? So that more and more bidders can	REFER TO PAGE 30 CLAUSE 8.11.(D)

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
				who are registered with the Central Purchase Organisation, or with the Ministry of Electronics and Information Technology (MeitY), or Startups as recognized by Department of Industrial Policy & Promotion (DIPP) are exempted from submission of EMD. Such Bidders must furnish a valid certificate in this regard along with the bid.	participate for better competition. If not, Please allow.	
		4.2	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-2 (a), Page-23	Category of Bidder should be "PVC Card Manufacturer and Security Printer" and should have capacity of personalization a. Visa Card or Master Card or RuPay or RBI or IBA or Aadhaar Card or PAN Card (Please attach valid certificate/ document for proof)	We are requesting you kindly add EPIC card PVC, So that more and more bidders can participate for better competition. Please allow.	NOT CONSIDERED
		4.3	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-3, Page-23	Experience - Bidder should have past experience during last 3 years ending (from 01.04.2018 to 31.03.2021) of printing of any kind of PVC Cards with security features of work orders more than or equal to: - 3 completed work orders	We are requesting you kindly provide relaxation in Satisfactory Work Completion Certificate, because tender estimated value is Rs. 2 cr. As per estimation value experience should be require 25% on tender estimation cost, in last three years Very less amount of tender published with PVC card printing with fulfilment.	NOT CONSIDERED

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
				of Rs 1 crore each or more OR 2 completed work of Rs. 1.5 crore each or More OR 1 completed work of Rs. 3 crore each or more	So that more and more bidders can participate for better competition. a) One project costing not less than Rs 50 lakh Or(b) Two projects costing not less than Rs 25 Lakh each Or(c) Three projects costing not less than Rs 15 Lakh each	
5	Rosmerta Technologies Limited, Mr. Manoj Vaswani, Vice President, Phone : +91 124 4990800 Fax : +91 124 4990899 E-mail - manoj.vaswani@rosmertatech.com	5.1	Bid Data Sheet, Point-6, Page-12	Joint Venture / Consortium / Association of Bidders - Shall Not Be Allowed	It is to be noted that the Bidder having tie-up agreement with the OEM (for manufacturing of card) can participate for the tender. Request you to please confirm.	NOT CONSIDERED
		5.2	Section-I, Scope of Work, Page-15	The ECI has directed that “Colour PVC Card manufacturer and security printer” with in-house printing on PVC sheet with security features and capacity of personalization, and proper security management to be selected.	It is to be noted that as per the requirement we have the in-house printing on PVC sheet with security features and capacity of personalization, and proper security management but still we are not eligible because we are not into the manufacturing of the PVC cards although we have the tie-up agreement with the reputed eligible OEM (having manufacturing capacity of more than 10Lakhs card in a month). Request you to please consider the participation of the bidders having tie-up agreement with the OEMs.	NOT CONSIDERED

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
		5.3	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-2, Page-23	Category of Bidder should be “PVC Card Manufacturer and Security Printer” and should have capacity of personalization	<p>Why it is mandatory to be a card manufacturer?</p> <p>We are India's one of the largest system integration company having our presence in almost all 29 States of India. We print and supply more than 11 million 'Smart Card based Driving Licence and Vehicle Registration Certificates' with hologram and security features annually in India. But this is unfortunate that we do not qualify just because we are not a Card manufacturer.</p> <p>Kindly refer to the CVC guidelines released by Ministry of Finance, GoI at https://doe.gov.in/sites/default/files/Mannual%20for%20Procurement%20of%20works%202019.pdf, the gist of which is re-produced below: Pre-qualification Criteria: PQC should be unrestrictive enough so as not to leave out even one capable bidder/ contractor. Otherwise, it can lead to higher prices of procurement/ works/ services.</p> <p>It seems that this particular Tender has been restrictive in nature which restricts the reputed Organisation like us having experience of issuance of</p>	NOT CONSIDERED

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
					more than 11 million smart cards in India.	
		5.4	Section-II, Eligibility/Qualification Criteria, Table-I, Point-2 (a), Page-23	a. Visa Card or Master Card or RuPay or RBI or IBA or Aadhaar Card or PAN Card (Please attach valid certificate/document for proof)	In continuation to the above mentioned explanation, request you to please add "Smart Cards (i.e. Driving Licence and Vehicle Registration Certificate)" for this point.	NOT CONSIDERED
		5.5	Section-II, Eligibility/Qualification Criteria, Table-I, Point-4, Page-23	Bidder in house capacity- Bidder should have installed capacity to manufacture personalized cards on PVC core /sheet with all security features of not less than 10,000 per day in case of continuous updation throughout the year and maximum of 50,000 in case special summary revision EPIC requirements. Further, the machinery should not be older than 5 years.	<p>Why it is mandatory to be a card manufacturer?</p> <p>We are India's one of the largest system integration company having our presence in almost all 29 States of India. We print and supply more than 11 million 'Smart Card based Driving Licence and Vehicle Registration Certificates' with hologram and security features annually in India. But this is unfortunate that we do not qualify just because we are not a Card manufacturer.</p> <p>Kindly refer to the CVC guidelines released by Ministry of Finance, GoI at https://doe.gov.in/sites/default/files/Mannual%20for%20Procurement%20of%20works%202019.pdf, the gist of which is re-produced below: Pre-qualification Criteria: PQC should be</p>	NOT CONSIDERED

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
					<p>unrestrictive enough so as not to leave out even one capable bidder/ contractor. Otherwise, it can lead to higher prices of procurement/ works/ services.</p> <p>It seems that this particular Tender has been restrictive in nature.</p>	
		5.6	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-8, Page-24	Bidder should have facility and experience of printing with variable data and Hologram Hot stamping of 10,000 Cards	For required experience of Hologram Hot stamping we have the tie-up agreement with the eligible and reputed OEM.	NOT CONSIDERED
		5.7	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-5, Page-23	Financial Turnover Average annual turnover of the Bidder during the preceding 3 financial years (FY 2018-2019, 2019-2020 and 2020-2021) should be at least Rs. 3 crores from the business of printing PVC cards	The bidders must have sound financial strength and capabilities to deliver such prestigious assignments. We would request to consider minimum Turnover of INR 35+ Crores in each of the last 3 financial years.	NOT CONSIDERED
		5.8	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-6, Page-24	Financial Net Worth as on 31.03.21 (31.03.2021) should be positive	<p>The bidders must have sound financial strength and capabilities to deliver such prestigious assignments.</p> <p>We would request to consider minimum Net worth of INR 20+ Crores in each of the last 3 financial years.</p>	NOT CONSIDERED
		5.9	Section-II, Selection of Firms, Point-7.4,	Selection of Firms	It is advisable that the selection of the bidder should be should be on the	NOT CONSIDERED

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
			Page-25		bases of Quality and Cost Based Selection (QCBS) with the 70:30 weightage for Technical and Financial respectively.	
		5.10	Bid Data Sheet, Point-12, Page-12	Bid Security* and Mode of Payment	As per the directive No. F.9/4/2020-PPD dated 12-11-2020 from Ministry of Finance, Govt. of India, have directed that "in lieu of Bid Security, Ministries/ Departments may ask bidders to sign "Bid Security Declaration" accepting that if they withdraw or modify their bids during period of validity etc., they will be suspended for the time specified in the tender documents. " We thus request you to consider accepting Bid Securing Declaration (by providing a format) in lieu of Earnest Money Deposit (EMD)	REFER TO PAGE 30 CLAUSE 8.11.(D)
		5.11	Section-IV, GENERAL TERMS AND CONDITIONS OF TENDER & CONTRACT, Point-9.1 (I), Page-36	"The Site," where applicable, means the designated project place(s) named in the bidding document.	Please confirm the department will provide the space to execute the activities or the vendor can execute the assignment in his property.	NOT CONSIDERED
		5.12	Bid Data Sheet, Point-14, Page-12	Date/ Time/ Place of Pre-bid Meeting Pre-Bid Meeting Date/ Time: 13.04.2022 at 12:00 PM Pre-Bid queries submission: by 5:00 PM Date: 11.04.2022	Request you to please allow the bidders through online meeting. As it will be more convenient to for the bidders from other states to join the meeting.	NOT CONSIDERED

N o.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
6	Mtech Innovations Ltd, Pune, Arindam Ghosh, Regional Manager - Marketing, Mob. -8444068830 E-mail - kol_mktg@m- techindia.com VM Gandhi, Mob. - 9822014155 E-mail - vmgandhi@m- techindia.com Plot No. 1/2, Rajiv Gandhi Infotech Park, Phase I, Hinjewadi, Pune 411057, INDIA	6.1	Bid Data Sheet, Point- 12, Page-12	Bid Security* and Mode of Payment - Rs. 6,00,000/- (Rupees Six Lakhs Only) Mode of Payment: Demand Draft/challan in favour of Chief Electoral Officer, Chhattisgarh payable at Raipur	We request to exempt EMD for Medium MSME bidders or allow Bank guarantee to accept.	REFER PAGE 30 CLAUSE 8.11.(D)
		6.2	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-2 (a), Page-23	Visa Card or Master Card or RuPay or RBI or IBA or Aadhaar Card or PAN Card (Please attach valid certificate/ document for proof)	EPIC card manufacturer requires security certificates which are Rupay/Master card/VISA. Certificates like RBI/IBA is for cheque book printing process. Representation attached. Manufacturers other than aadhar card should be considered as they doesn't contain any security feature.	NOT CONSIDERED
		6.3	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-4, Page- 23	Bidder in house capacity- Bidder should have installed capacity to manufacture personalized cards on PVC core /sheet with all security features of not less	We request to remove the clause as it will create confusion as all bidders will submit machinery details with bid.Does it mean Digital printing machine should be not older than 5 years.	REFER CORRIGENDUM

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
				than 10,000 per day in case of continuous updation throughout the year and maximum of 50,000 in case special summary revision EPIC requirements. Further, the machinery should not be older than 5 years.		
		6.4	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-7, Page-24	to establish an office in CG under the GST act within 15 days of award of work and that all billing will be done through this office.	Please note epic card manufacturing is done in an secured environment like all banking cards, etc. We have setup in Pune and setting up office in CG will add up cost and will not provide any value addition. Hence please request to remove the clause. We can offer residential representative if required.	REFER CORRIGENDUM
		6.5	Section-II, Selection of Firms, Point-7.4 (5), Page-25	If only one bidder qualifies after the Pre-qualification evaluation, then the Election Department will have the right to select the single qualified bidder or cancel the RFP	We request to open commercial bid if minimum 2-3 bidders are eligible as it will help dept in having Competitive bid.	NOT CONSIDERED
		6.6	Bid Data Sheet, Point-13, Page-12	End Date: 21.04.2022 by 03:00 PM	We request to extend submission and give 2 weeks time from the date of prebid clarification	NOT CONSIDERED
7	SELP India Private Limited A-194, TTC Industrial	7.1	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-2, Page-	a. Visa Card or Master Card or RuPay or RBI or IBA or Aadhaar Card or PAN Card	Sir As you Know that all certification requirements below 1. Rupay/Master/VISAensure	NOT CONSIDERED

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
	<p>Area, Khairane MIDC, Navi Mumbai-400709 Maharashtra Mukesh Badaya, Sales Director, Mob. - +919828167660 Fax - 1206510518 E-mail - mukesh.badaya@selp.in</p> <p>Bikram Ghosh, Asst. General Manager- sales Mob. - +919324983235 Fax - 1206510518 E-mail - bikram.ghosh@selp.in</p>		23	(Please attach valid certificate/ document for proof) b. Bidder should have valid certification as on bid submission date: ISO 27001 and ISO 9001.	<p>that quality, security and specification followed during card Manufacturing and production process. Every manufacturer has to go with compliance audit in Every year.</p> <ol style="list-style-type: none"> 2. ISO 27001 : for High data security 3. ISO 9001 : for quality management standard for companies and organizations. 4. RBI/IBA :MICR cheque book processing. <p>I hope everyone know that MICR cheque processing is paper based and not relevant related to PVC card. ECI are upgrading Paper ID card to PVC and now PVC to PVC+Petg which is showing that ECI upgrade ID card.</p> <p>RBI or IBA certified security printer vendor only supplying the paper based MICR Cheque Processing, which not related to the EPIC PVC (Plastic card) card data security and data personalization for PVC Smart Card printing operation.</p> <p>EPIC card was related to national id project and security feature on EPIC card will be major feature which</p>	

N o.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
					<p>prevent electoral fraud.</p> <p>Please consider “PVC Card Manufacturer and Security Printer” related certification not paper based manufacturer and security printer. Currently Election Department of Rajasthan also modified the current tender and eliminate the IBA/ RBI certification clause. We request to consider manufacture certificate related to PVC cards only as this tender is supply of PVC card supply.</p>	
		7.2	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-4, Page-23	Bidder in house capacity- Bidder should have installed capacity to manufacture personalized cards on PVC core /sheet with all security features of not less than 10,000 per day in case of continuous updation throughout the year and maximum of 50,000 in case special summary revision EPIC requirements. Further, the machinery should not be older than 5 years.	<p>We humbly say that type of clause we can't found other tender, as per the ECI Model tender and other state EPIC tender.</p> <p>We inform you that the PVC Card Manufacture Security Printer's Machinery cost was more than 1 – 3 crores rupees and that type of printer was industry standard and life span of the printer was more than 10. The small printer like thermal printer cost less than 1 Lakhs and life span was less than 5 years. For Improved quality of printing solution, we request to consider purchase of machinery invoice in the name of</p>	REFER CORRIGENDUM

N o.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
					bidder should not be older than 7 years.	
		7.3	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-7, Page- 24	Mandatory undertaking To establish an office in CG under the GST act within 15 days of award of work and that all billing will be done through this office.	Bidder are Manufacture and personalisation EPIC Card data in their unit not in the State. GST Certification for said state not relevant.	REFER CORRIGENDUM
		7.4	Section-II, Selection of Firms, Point-7.4 (1, 2, 3 & 4), Page-25	1. The Financial Bids of bidders meeting Qualifying Criteria opened to prepare list of L1, L2 etc. 2. The lowest rate L1, received from a qualified bidder will be treated as the "Discovered Rate". 3. Once the L1 bidder is identified, the contract will be awarded to L1 bidder. 4. If L1 bidder is not able to execute the work as per the ECI's guidelines and norms of election department then L2 and L3 bidder will be given opportunity to match L1 rate and to execute work after contract.	We humbly request please consider two bidder and the lowest rate L1 price match two bidder and work quality will be divided equally.	NOT CONSIDERED
		7.5		General Query	As we know that, this tender based on ECI guidance and instruction and as per ECI already considering MSEs guidelines.	PAGE 30 CLAUSE 8.11.(D)

N o.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
					<p>We humbly request please consider MSE. As per Ministry of Micro, Small and Medium Enterprises Gazette Notification dated 23.03.2012 and amendment vide order no. S.O. 5670(E) dated 9th November 2018, Every Central Ministries/Departments/PSUs shall set an annual goal of minimum 25 per cent of the total annual purchases of the products or services produced or rendered by MSEs and In tender participating MSEs quoting price within price band of L1+15 per cent shall also be allowed to supply a portion up to 25% of requirement by bringing down their price to L1 Price , where L1 is non MSEs.</p>	
		7.6		General Query	<p>As per ECI Guide line TECHNICAL EVALUATION will be mandatory for selection process. All other state related to Rajasthan, Bihar, Assam, Madhya Pradesh, Puducherry and Odisha RFP was present the TECHNICAL EVALUATION. We humbly request please implement the said point to fair evaluation analysis.</p>	REFER CORRIGENDUM
		7.7	Section-I, Scope of Work, Point- 6.4, Sorting of data, Page-	The Service Provider is required to sort the received data constituency wise and	Please inform us for Personalised EPIC card kit delivery to DEO office, the vendor can send private courier	NOT CONSIDERED

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
			18	within constituency Pin code-wise. This is to ensure grouping together of all the Cards meant for delivery to one constituency and then to one Pin code.	service or specific courier through Air or Road service and delivery will be specified time limit.	
		7.8	Section-I, Scope of Work, Point- 6.5, Supply schedule is given as follows, Page-18	Supply schedule is given as follows	Please inform us the quantity of data send to vendor as supply schedule. How much minimum quantity data vendor received for per lot/order. If DEO send the minimum data, then transportation of card send to DEO office overall cost will very high.	SPECIFICALLY MENTIONED IN PAGE 19 CLAUSE 6.5.(C),DATA AS RECEIVED AS PER MENTIONED SCHEDULE
		7.9	Section-I, Scope of Work, Point- 6.1.1, Detailed Scope of work, Page-16	BNPL bar code will have to be printed using high quality printer (to avoid damages to the bar code during delivery process) on white self-adhesive sticker paper and affixed on the envelope before handing the sealed envelopes to the concerning District Election Officer	Please inform us who will be responsible for the cost of self-adhesive BNPL account bar code and charges.	PAGE 16 CLAUSE 6.1.1.(C)
		7.10	Section-V, Technical Bid, Point- 10.2.3, SELF-DECLARATION (Declaration by Bidder regarding	I/We, also certify that the Hologram which will be provided by PE will be properly hot stamped on PVC EPIC and proper record keeping of Hologram received	We humble request vendor will receive Hologram in one central office. We also inform you when the hologram hot stamping process will be done to the PVC card, there will be 2 to 3 percentage wastage also count.	NOT CONSIDERED

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
			Qualifications), Page-46	and used as per the direction of the PE and mentioned in the Bid document.	please clarify the wastage hologram who will be tolerate vendor or department.	
8	<p>Milestone Soft Tech Pvt. Ltd. 69/2, Vikas Nagar, Devpuri, Post-Mana, Raipur, C.G.</p> <p>Ziya-Ul-Haque Project Director Tele-Fax- 0771-2411500 Mob. - 0758777550, 9617004488, 9425596529 Whatsapp- 9425596529 E-mail- milestonesofttech@gmail. com, info@milestonesofttech.c om</p>	8.1	Bid Data Sheet, Point-12 & 15, Page-12 & 13	iii) The Micro and Small Enterprises (MSE) as defined in MSE Procurement Policy of Department of Micro, Small and Medium Enterprises or who are registered with the Central Purchase Organisation, or with the Ministry of Electronics and Information Technology (MeitY), or Startups as recognized by Department of Industrial Policy & Promotion (DIPP) are exempted from submission of EMD. Such Bidders must furnish a valid certificate in this regard along with the bid.	<p>If Bidder have MSME registered certificate under Ministry of Micro, Small and Medium Enterprises, is it exempted???</p> <p>Already many govt circular are available for EMD exemption. Kindly allow for same.</p>	REFER PAGE 30 CLAUSE 8.11.(D)
		8.2	Section-II, Eligibility/Qualification Criteria, Table-I, Point-2 (a), Page-23	<p>Category of Bidder should be “PVC Card Manufacturer and Security Printer” and should have capacity of personalization</p> <p>a. Visa Card or Master Card or RuPay or RBI or IBA or Aadhaar Card or PAN Card(Please attach valid certificate/ document for proof)</p>	<p>PVC EPIC Card manufacturer is different with card printer. Various card with security features are available in market. Here tender / Job for EPIC card printer with security. PVC EPIC card with security done by 1-2 company with trial mode in some specific area. So kindly permit also for old EPIC card printer all types.</p>	NOT CONSIDERED

No.	Bidder's Details	Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
		8.3	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-3, Page-23	Experience - Bidder should have past experience during last 3 years ending (from 01.04.2018 to 31.03.2021 of printing of any kind of PVC Cards with security features of work orders more than or equal to: - 3 completed work orders of Rs 1 crore each or more OR 2 completed work of Rs. 1.5 crore each or More OR 1 completed work of Rs. 3 crore each or more	We are requesting you Kindly provide relaxation in Satisfactory Work Completion Certificate, because tender estimated value is Rs. 2 cr. As per estimation value experience should be require 25% on tender estimation cost, in last three years Very less amount of tender published with PVC card printing with Also turnover fall down. Last 2-3 year was pandemic, so there was no such work orders. So there is very small scope for fulfill this terms and conditions. Kindly remove this condition. Kindly remove this condition.	NOT CONSIDERED
		8.4	Bid Data Sheet, Point-6, Page-12	Joint Venture / Consortium / Association of Bidders not allowed	Kindly allow joint venture for this tender. Otherwise there no new bidder will be introduces. It is not eathical. This clouse make monopaly in business. This clouse also help for local vender, which is helpful for local vendership development. Kindly permit for joint venture and special marking for C.G. established company/units.	NOT CONSIDERED
		8.5	Section-II, Eligibility/ Qualification Criteria, Table-I, Point-5, Page-23	condition 5. turn over 3 Cr.	2 Cr. is very big fig. in last 3 years in PVC card printing. This clouse safe to perticular. So kindly replace this condition with 1 Cr. for any type IT and ITES services. Kindly replace with 1 Cr. Turn over.	NOT CONSIDERED